



E-commerce Volunteer

PLEASE NOTE: THIS IS AN UNPAID ROLE, SUITABLE FOR APPLICANTS AGED 18 AND OVER

Location: Hybrid

Commitment: 6-10 hours per week (flexible Timing)

About the Role: Support our mission to improve opportunities for vulnerable young people by helping expand our online retail presence. Help us reach more supporters and raise vital funds by managing our online shop presence. Perfect for anyone interested in e-commerce, photography, or digital marketing, this role lets you make an impact from the comfort of your home. You'll also support young people developing their digital skills through work experience placements.

What You'll Do*:

- Photograph donated items and create appealing online listings
- Write engaging product descriptions for platforms like eBay and Vinted
- Manage stock levels and update listings
- Respond to customer messages and enquiries
- Assist with packaging and dispatch if you're local (optional)
- Guide young people learning e-commerce skills

***Full training provided for all tasks**

What We're Looking For:

- Basic computer skills and reliable internet access
- An eye for detail and visual presentation
- Interest in online retail or digital sales
- Comfortable working independently

What You'll Gain:

- Hands-on e-commerce experience
- Portfolio-building opportunities
- Flexible, remote volunteering
- Online Reputation Management
- Communication, Digital content creation, and digital customer service
- Insight into online retail and digital marketing

Important Information:

- All volunteer positions require an interview, ID verification, references, and a DBS check, to ensure a safe environment for the vulnerable children and young adults we support
- Proficient English language skills (both spoken and written) are essential for effective communication with our team, donors, recipients, and the young people we support

Interested in applying?

We'd love to hear from you—email us for an application pack:

info@learningforlifecharity.co.uk