



## Charity Shop Volunteer

**PLEASE NOTE: THIS IS AN UNPAID ROLE, SUITABLE FOR APPLICANTS AGED 18 AND OVER**

**Location:** Enfield Town or Edmonton Green

**Commitment:** Half-day to full-day shifts (flexible timing)

### **About the Role:**

Join our charity shop team and help support our mission to improve opportunities for vulnerable young people. Be at the heart of our charity's work by joining our shop team.

Whether you're hoping to gain retail experience, meet new people, or give back to your community, this role offers a rewarding way to make a difference. You'll also help support young people on work experience placements, giving them valuable skills and confidence as they take their first steps into the working world.

### **What You'll Do\*:**

- Welcome customers and provide excellent service
- Sort, prepare, and price donated items, and help create attractive displays
- Keep the shop clean, organised, and inviting
- Process sales using our till system (**full training provided**)
- Mentor and guide young people on work experience

**\*Full training is provided for all tasks**

### **What We're Looking For:**

- Friendly, approachable personality
- Good communication skills
- Enthusiasm for retail, second-hand treasures, or charity work
- Team player who's happy to help wherever needed

### **What You'll Gain:**

- Valuable retail experience
- Customer-service and teamwork skills
- New friendships and connections
- Pride in supporting a worthy cause
- Flexible volunteering that fits around your schedule
- A reference after consistent volunteering

### **Important Information:**

- All volunteer positions require an interview, ID verification, references, and a DBS check, to ensure a safe environment for the vulnerable children and young adults we support
- Proficient English language skills (both spoken and written) are essential for effective communication with our team, donors, recipients, and the young people we support

### **Interested in applying?**

We'd love to hear from you—email us for an application pack:  
[info@learningforlifecharity.co.uk](mailto:info@learningforlifecharity.co.uk)